As intellectual and cultural centers and community spaces for Boston College, the University Libraries acquire, preserve, and facilitate access to world-class collections, engage in collaborations that benefit scholarship, teaching, and learning, and support student formation and discernment in the Jesuit, Catholic tradition.

**Serving**
- Global Outreach in a Digital World
- Scholarly Content
- Student Formation and Engagement
- Collaborating and Partnering with the BC Community

**Evaluation**
- Is it good for the user?
- Is it good for Boston College?
- Is it the right thing to do?
- Is it sustainable?

- Over 2,164,200 visitors to the Boston College Libraries during the past year.
- 129 full-time staff members across six libraries. The BC Libraries employ over 450 student workers each year.
- Over 400 library instruction sessions offered in the last year.
- Digitized 549 items in Fiscal Year 2017, making them available to users around the world.
- More than a dozen Open Access journals are published by the libraries.
- 30 collections and 300 linear feet of archives opened for research.
- Our collections continue to grow with us adding 27,914 print monographs, 12,620 ebooks, and 2,991 ejournals over the last year alone.

**Growing Use of O'Neill Library since 2008**

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**eScholarship@BC repository content by contributor**

<table>
<thead>
<tr>
<th></th>
<th>Faculty</th>
<th>Boston College Research Centers</th>
<th>Graduate</th>
<th>Undergraduates</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>2,005</td>
<td>1,400</td>
<td>1,480</td>
<td>532</td>
</tr>
</tbody>
</table>

for a total of 5,417 works available online
A Staff Transformed

We recruit staff who are **Collaborative** and **Creative**, who understand that libraries are about **Content**, and who embrace **Change** and Boston College’s Jesuit, **Catholic** mission.

![Bar Chart](image)

New programs have been developed through a rigorous process of assessing and redefining existing library positions as they become available. Through that process, the library has created and expanded exciting new programs:

- Digital Scholarship
- Digital Library Development
- Assessment & Outreach
- Expanded Instruction
- Student Engagement with Special Collections

Challenges

- Program and content support for Integrated Sciences
- Data management and manipulation for research and teaching
- Managing escalating costs for content acquisition, licensing, and off-site storage
- Transformative spaces for academic discovery and engagement

![Increase in digitized collection](image)

317% increase in digitized collection items online since 2010

**Burns Library Instruction Sessions**

<table>
<thead>
<tr>
<th>Year</th>
<th>Sessions</th>
</tr>
</thead>
<tbody>
<tr>
<td>2010-2011</td>
<td>10</td>
</tr>
<tr>
<td>2011-2012</td>
<td>20</td>
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<tr>
<td>2012-2013</td>
<td>30</td>
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<td>2013-2014</td>
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<td>2014-2015</td>
<td>50</td>
</tr>
<tr>
<td>2015-2016</td>
<td>60</td>
</tr>
<tr>
<td>2016-2017</td>
<td>70</td>
</tr>
</tbody>
</table>

Transforming Our Spaces

- O’Neill renovations included 295 additional user seats, Level One egress, reconfigured flexible spaces and furniture conducive for study, research, collaboration and research consultation.
- Collaborations with the CTE helped bridge student and faculty technology support.
- Digital Studio created to support Digital Scholarship and technology enabled research projects.
- Social Work Library completely renovated. Use increased 62%.
- Educational Resource Center renovated to create an integrated learning commons.
- Theology & Ministry Library renovated to create exhibit hall and flexible user spaces.
- Refurnished Burns Library classrooms to facilitate hands-on learning and started construction of new digitization lab.

**Affordable Course Materials Program**

In 2015 students saved: **$97,000**
In 2016 students saved: **$161,000**